

Presenter: George Piro is a Renowned Speaker, Presenter and Leadership Instructor. Retired FBI Special Agent in Charge, Miami Field Office specializing in security, safety, and intelligence.



Topic: “Leadership in Crisis” - This presentation covers a 7-month period that George spent with Saddam Hussein. During the presentation, George will discuss:

- How to successfully approach important interviews or business meetings, and how to achieve your objectives or goals.
- Discuss the value of communication as well as key factors such as staging and rapport building. More importantly, how to build rapport and purpose.
- The value of research and intelligence information in increasing success; analysis of both verbal and non-verbal behavior; and the importance of leveraging a theme for meetings or interviews. Utilize specific examples of where Piro was able to obtain confessions based on these key factors and walk the audience through the basic process of conducting effective interviews.
- Discuss key leadership principles, building relationships, overcoming challenges, and most importantly what it takes to be successful.
- Provide unique details of a historic interrogation Piro led which lasted seven months, including the mental chess game played, the challenges Piro faced, as well as highlighting some memorable moments.
- Provide a roadmap for success in the face of challenges, sharing the values that helped them succeed.

Bio: George Piro: George is an internationally renowned speaker, presenter, and leadership instructor with expertise in security, safety, and intelligence. He recently retired from the Federal Bureau of Investigation Miami Field Office where he served as the Special Agent in Charge, closing a career spanning over 30 years in federal and local law enforcement. George is a proven, highly accomplished leader who has demonstrated wide array of distinct capabilities leading major crises, complex criminal and national security investigations, and large-scale events. Most notably, George was selected as the team leader and interrogator for the FBI team responsible for the interrogation of Saddam Hussein, one of the most brutal dictators of our modern times. This marked the first time in history that the FBI interrogated a significant head of state in his own home country. During this time, George spent seven months leading the interrogation of Saddam Hussein and other key figures within the former Iraqi regime. George is committed to making a positive impact on the communities he touches by sharing his insights and experiences while helping individuals find their own unique paths to success. George will share the values

that helped him succeed, not only in his law enforcement career, but also as a professional Brazilian Ju Jitsu fighter. George believes that there is no one perfect or easy path toward success, but that hard work and determination are the crucial components. There are common characteristics that most great leaders and champions share - traits that are present in everyone but must be developed by the individual.

Presenter: Harry Dolan, Instructor, Dolan Consulting Group.



Topic: “Civil Unrest in 2024; Preparing for the Year Ahead” – In a year like 2024, with contentious elections ahead and a clear willingness on the part of many across the country to demonstrate their political dissatisfaction in a manner that involves damage to property and persons across the country, it is incumbent on law enforcement leaders to (1) learn from recent cases of civil unrest and (2) apply those lessons to proactively prepare your people for the challenges ahead. Chief Harry P. Dolan (ret.) will utilize his personal experiences as a police Chief dealing with civil unrest, as well as case studies in the management of disorderly crowds, to present attendees with key take-aways for preparing to confront civil unrest in a way that is constitutionally sound and most likely to minimize threats to officers and the public. Topics discussed will include: • Clarifying the Rules of Engagement in the Face of Massive Property Damage—Is it “Just a Building” • Identifying the Most Dangerous Actors in a Crowd and Focusing Resources on Containing Them • The Role of Verbal De-Escalation Principles in the Early Stages of Civil Unrest Incidents • Avoiding Excessive Repetition in Maintaining Order in the Face of “Mob Mentality” • Preparing for the Leadership Tests Before, During and After Police Engagement with Civil Unrest.

Bio: Harry Dolan: Harry P. Dolan is a 32-year police veteran who brings 25 years of public safety executive experience to his courses. He retired in October 2012 as Chief of Police of the Raleigh Police Department and is now the CEO of Dolan Consulting Group LLC, an organization of public policy experts who address issues related to public service provision organizations, such as law enforcement agencies, corrections agencies, fire departments, emergency medical services, hospitals, and school districts. Chief Dolan began his law enforcement career in 1980 as a deputy sheriff in Asheville, North Carolina, and served there until early 1982 when he joined the Raleigh Police Department. In 1987, he was appointed Chief of Police for the N.C. Department of Human Resources Police Department, located in Black Mountain. He served as Chief of Police in Lumberton, N.C. from 1992 until 1998 when he became Chief of the Police of the Grand Rapids, Michigan Police Department. Chief Dolan led the Grand Rapids Police Department for nearly 10 years before becoming Chief of the Raleigh Police Department in September 2007. Chief Dolan has lectured throughout the United States and has trained thousands of public safety professionals in the fields of service excellence, leadership & management, communications skills, and community policing. Past participants have consistently described Chief Dolan’s presentations as career changing, characterized by his sense of humor and unique ability to maintain participants’ interest throughout his

training sessions. Chief Dolan is a graduate of Western Carolina University and holds a master's degree in Organizational Leadership and Management from the University of North Carolina at Pembroke.

Presenter: Lt. Christopher J. Boyle, Law Enforcement Consultant; Chris Boyle Law Enforcement Consulting, LLC



Topic: - "What we Don't Don't Know Might be Hurting Us - The Year in Review"

Every day, state and federal courts within the Commonwealth produce valuable case law on subjects far and wide, and over and over. While the average police Chief, let alone an average Patrol Officer, can't be expected to keep up with every case that comes down the line, the things we are missing as a profession are hurting us in both the civil and criminal arenas. Chris will review the areas where criminal suppression and civil liability have loomed large over the last year and provide useful "Boyle's Bottomline(s)" to take back to the troops. As always, the areas the audience seeks to address, whether part of the presentation or not, will round out the day's discussion.

Bio: Lt. Christopher Boyle #125 (Ret.) is a fifth-generation Police Officer and attorney. He spent the first sixteen years of his professional life with the Philadelphia Police Department, retiring as a Lieutenant. The next sixteen years were spent training, consulting for, and defending Police Officers and their Departments as a Trial Attorney and Law Enforcement Expert. In 2020, Chris formed "Chris Boyle Law Enforcement Consulting, LLC" to provide training, subject matter expertise and consultation services to law enforcement and the legal profession. He is a nationally recognized law enforcement expert, frequently called upon to deliver seminars and other training on a variety of topics. He is also a proud member of the Pennsylvania Chiefs of Police Association who can be reached at: ChrisBoyle125@ChrisBoyleConsulting.com or (215) 919-7879.

Presenter: Gordan Graham



Topic: 5 Concurrent Themes for Success

Your job is getting more and more complex. In fact, the more complex it gets, the more you need a systematic approach to getting things done right. This block, "The Five Concurrent Themes for Success" is essential for everyone in the workplace, regardless of position, job description or type of organization. In this program, Mr. Graham shows you how the discipline of Risk Management, coupled with an understanding of "systems" and complemented with Customer Service, Accountability and Integrity all can work together to better assure that things get done right. It is chock full of information and coupled with Gordon's insight and humor is a must see for all of your personnel. This program also makes a dynamic keynote address for any and all conventions and other important gatherings. This class runs two hours.

Gordon Graham has been actively involved in public safety since 1973. This presentation is a combination of his background as a street cop, supervisor, and manager; his education and training as both a lawyer and risk manager; and as co-founder of Lexipol – a company designed to standardize policy, procedure, and training within public safety agencies around America.

Gordon has received many awards in his over 40 years of presenting. Most notably:

- Gordon was the first recipient of the Governor's Award for Excellence in Law Enforcement in 1995 and the 2008 recipient of the lifetime achievement award in California Law Enforcement.
- In 2005, the Presidential Award for Excellence from the IAFC.
- In 2015, the lifetime dedication award from the International Public Safety Leadership and Ethics Institute.
- In 2018, the James Oberstar Sentinel for Safety Award.
- In 2019 the Howard W. Rayon Distinguished Service Award.
- And in 2022, both the California Highway Patrol lifetime achievement award and the Peace Officers Association of Los Angeles County's Centurion Award for Excellence.